



**PUBLIC ADMINISTRATION IN A TIME OF CHANGE:
EMERGING CHALLENGES AND SOLUTIONS**

NECoPA 2012 Concurrent Panel Program

Friday, November 2nd, 2012

Opening and Welcome: 9-10:30am

Concurrent Session 1: 10:45am-12:15pm

Panel 1: Challenges of the Local Fiscal Management

Moderator: Jerry Gianakis, Associate Professor, Suffolk University, Boston MA.

"Determinants of Local Government Stabilization Fund Balances in Massachusetts."

Presenter: Douglas Snow, Associate Professor, Suffolk University, Boston MA

Jerry Gianakis, Associate Professor, Suffolk University, Boston MA

"Implementation and Management of Stabilization Funds in New York State Counties"

Presenter: Marc Fudge, Assistant Professor, California State San Bernardino, CA

Helisse Levine, Assistant Professor, Long Island University-Brooklyn, NY

"Pension Reform in Local Governments in Florida"

Presenter: Howard Frank, Associate Professor, Florida International University, FL

Carrie Cong, Doctoral Student, Florida International University, FL

"The Influence of State and Local Economic Conditions on Municipal Pension Plans"

Presenter: Jeffrey A. Weber, PhD, Professor, East Stroudsburg University, PA

Thomas H. Fail, MS Student, East Stroudsburg University, PA

Panel 2: Challenges of Human Resource Management and Training I

Moderator/Presenter: Pilar Gorordo, MPA, MA, Administrator, Beth Israel Medical Center, New York, NY; Adjunct Lecturer of Public Administration John Jay College of Criminal Justice, CUNY, NY

"Lean Process Improvement in New Hampshire"

Presenter: Kate McGovern, PhD. Associate Professor, New Hampshire Bureau of Education and Training, Concord, NH

“How Do We Meet The Challenge of Recycling People?”

Presenter: Marvin N. Pichla, Ph.D., Executive Director, ThumbWorks!, Marlette, MI

“Using Managed Competition to Enhance Labor Productivity In the Public Sector”

Presenter: Kevin M. Bronner, Ph.D. University at Albany, Albany, NY

“The Effects of Pay for Performance on Organizational Commitment: Does Type of Pay for Performance Matter?”

Presenter: Ji Min Choi, Seoul National University, Seoul, South Korea

Kwangho Jung, Ph.D., Associate Professor. Seoul National University, South Korea

Chulyoung Roh, PhD, Associate Professor, City University of New York, NY

Panel 3: New Urban Mechanics: Driving Civic Innovation through Partnerships

Moderator: Ann Hess Braga, MPA, Compliance Officer. City of Boston Office of Human Resources, Boston, MA

Presenter: Nigel Jacob and Chris Osgood, Co-Chairs of Mayors Office of New Urban Mechanics, City of Boston, Boston, MA.

Panel 4: Citizen Participation, Transparency and Governance

Moderator/Presenter: Ariel Alvarez, Assistant Professor, Center for Child Advocacy and Policy, Montclair State University

“Redefining Leadership Amidst Occupy Wall Street and Other Protests”

Presenter: Donna Montgomery, PhD, Adjunct Professor, California College of the Arts, CA

Maria Hegbloom, PhD, Assistant Professor, Bridgewater State University, Bridgewater, MA

Nancy Van Leuven, Ph.D., Center for Legislative Studies, Bridgewater State University, Bridgewater, MA

“From Transparency to Citizen Trust: the relative importance of Satisfaction, Participation, and Demography”

Presenter: Yueping Zheng, Doctoral Student, Rutgers-Newark, NJ

“Particularities of Budget Hearings in Kyrgyzstan”

Presenter: Jyldyz Kasymova, Doctoral Candidate, Rutgers-Newark, NJ

"Participation in Global Environmental Governance: Science, Policy and Citizenry"

Presenter: Maria Ivanova, Assistant Professor, Department of Conflict Resolution, Human Security, and Global Governance, and Co-Director, Center for Governance and Sustainability, University of Massachusetts Boston

Panel 5: State and Local Fiscal Management in An Era of Economic Crisis

Moderator/Presenter: Craig C. Hall, MPA, Director of Accountability, Association of Government Accountants-Boston Chapter

Presenter: Redmond Van Daniker, Executive Director, Association of Government Accountants

William Kilmartin, Director, State and Local Government Finance and Administration, Accenture

MassASPA Plenary Luncheon Session 1 : The Challenges of Regulating the Private Sector

Time: 12:30-2pm Location: Ballroom

Moderator: Frances Burke, President & Founder, Integrity International.

Speakers: Frances Burke, President & Founder, Integrity International.

Sarah Quinlan, Global Financial Expert, Hedge Fund Advisor

Concurrent Session 2: 2:15-3:45pm

Panel 1: Citizen Participation in Government

Moderator: Georgette Dumont, PhD, Assistant Professor, University of North Florida, FL

“Public Agencies or Nonprofit Organizations: Which Sector is Maximizing Its E-Participation Tools to Promote Citizen Engagement?”

Presenter: Georgette Dumont, PhD, Assistant Professor, University of North Florida, FL

“Economic Inequality and the Density of Nonprofit Organizations”

Presenter: Mirae Kim, Doctoral Student, Rutgers-Newark, NJ

“Bridging Practice and Research: Lessons from a Local Government Needs Assessment”

Presenter: Valerie Berger, Commonwealth Care, Boston, MA

Heather MacIndoe, PhD, Assistant Professor, University of Massachusetts Boston, MA

“Vigilante, Volunteer, or Profiteer? Deploying Independent Citizen-Investigators for Law Enforcement: The Case of Korea’s ‘Caparazzi’ “

Presenter: Robert J. Dickey, MPA/JD, Keimyung University, Daegu, South Korea

Panel 2: Health Care Reform

Moderator: Edward Miller, PhD, Associate Professor, University of Massachusetts, Boston, MA

“Rhode Island’s Global Consumer Choice Compact Waiver: Lessons for Health and Long-Term Care Reform?”

Presenter: Edward Miller, PhD, Associate Professor, University of Massachusetts
Boston, MA

“What’s in It For Me? Lesson Learned from Macro and Micro Systems in Action”

Presenter: Karen Zgoda, Doctoral Student, Boston College, MA

Lynn Curran, LICSW, Brigham & Woman’s Hospital, Boston, MA

**“Preventing Medical Errors in Massachusetts Hospitals: A Case Study of the Quality
And Patient Safety Division of the Massachusetts Board of Registration in Medicine”**

Presenter: Beth Capstick, MSPA, Sr. Consultant, Freedman HealthCare LLC

Boston, MA

**“Do differences in the Canadian and U.S. Healthcare Systems really make a difference?
A Literature Review and Analysis of the Healthcare System Structure, Performance
and Public Policy Alternatives”**

Presenter: Brian L. Marufi, PhD, Professor, Yeshiva University, NY

Lawrence Rosenberg, MD, McGill University, and Jewish General
Hospital, Canada

Panel 3: Public-Private Collaboration, Partnership, and Public Investment

Moderator: Wendy Hayes, PhD, Bridgewater State University, Bridgewater, MA

“Awesome Undertakings: Understanding Infrastructure Megaprojects”

Presenter: Wendy Hayes, PhD, Associate Professor, Bridgewater State University,
MA

Jody Hart Lehrer, J.D., MPA Student, Bridgewater State University, MA

**“A Comparative Study of Cross Sector Partnership, Intergovernmental Bargaining and
Negotiation in Local Governance between the U.S and South Korea”**

Presenter: Byoung Kim, PhD, Assistant Professor, Purdue University Fort Wayne, IN

Jae Bok Joo, PhD, Sr. Research Fellow Korea Research Institute for Local
Administration, South Korea

Sung Man Hong, PhD, Associate Professor, Anyang University, Anyang, South
Korea

“State-Level Initiatives to Strengthen Government-Nonprofit Relations in the U.S.”

Presenter: John Casey, PhD, Associate Professor, City University of New York, NY

“Watershed Partnerships: A New Paradigm in Governance”

Presenter: Luisa Diaz-Kope, Doctoral Student, Old Dominion University, VA

Katrina Miller-Stevens, PhD, Assistant Professor, Old Dominion
University, VA

Panel 4: State and Local Finance in a Time of Fiscal Crisis

Moderator: Stephen Rolandi, MPA, Deputy Commissioner for Finance and Administration
State of New York, Division of Human Rights, Bronx, NY; [Adjunct Lecturer of Public
Administration John Jay College of Criminal Justice, CUNY, NY](#)

“Long Range Fiscal Problems Facing State & Local Governments”

Presenter: Richard Keevey, Distinguished Practitioner in Residence, Rutgers-
Newark, NJ

**“The Impact of Authority States on Local Finances Under Periods of Cyclical
Fluctuation: The Case of North Carolina and Florida”**

Presenter: Theodore Arapis, PhD, Assist Professor, Villanova University, PA
Brennan Georgianni, Auburn University, AL

**“State and Local Fiscal Management: The Case of New York City Department of
Transportation”**

Presenter: Marc Koret, MPA, Previous Fiscal Officer in New York City Department
of Transportation

[TBD]

Presenter: Lisa Wong, Mayor of Fitchburg, Fitchburg, MA

Panel 5: Information Technology Innovation in the Public Sector I

Moderator: William Ciaccio, Senior Director, Capital Program Management, MTA/NYC
Transit, NY, NY

“Procuring the Cloud: Shifting to a Utilization Model of IT”

Presenter: Jon Johnson, Doctoral Student, Virginia Polytechnic Institute and State
University, VA

**“E-Participation and Collaborative Governance: Lessons learned from Seoul city’s
Oasis Program”**

Presenter: HyeIn Lee, Doctoral Candidate, Seoul National University, Seoul, South
Korea

Joonhyung Hong, PhD, Professor, Seoul National University, Seoul,
South Korea

**“‘Loss of Locational Privacy’: The Use of Geo-Positioning Capable Personal Technology
and the Issue of Privacy”**

Presenter: Jack Nold, Doctoral Student, University of Delaware, DE

Concurrent Session 3: 4:00-5:30pm

Panel 1: Diversity, Gender and Social Justice - Challenges and Lessons Learned

Moderator: Robyn-Jay Bage, MPA, Chief Executive Officer, Women and Families Center,
Meriden, CT; Assistant Professor, Naugatuck Valley Community College

“Gender Equality, Social Justice and Sustainability in Public Administration: Challenges and Lessons Learned

Presenter: Maria J. D’Agostino, PhD, Assistant Professor, City University of New York,
NY

“Lessons From a Buried Past: Settlement Women and Democratically Anchored Governance Networks”

Presenter: Kathryn R. Gabriele, MPA Student, Suffolk University, MA

“Workplace Affinity Groups: A Comparison of Private and Public Sector Experiences”

Presenter: Georgianna Melendez, Executive Director, Commonwealth Compact,
University of Massachusetts Boston, MA

Michael P. Johnson, PhD, Associate Professor, University of
Massachusetts, Boston, MA

“Equitable healthcare for Massachusetts' LGBT population: Understanding what barriers may exist and what opportunities are available for improvement”

Presenter: Danielle Fox, MSPA, University of Massachusetts Boston, MA

Panel 2: Fiscal Stress and Crisis in Local Governments

Moderator/Presenter: Jonathan B. Justice, PhD, Associate Professor, University of
Delaware, DE

“Pension Gap and State Credit Rating”

Presenter: Helisse Levine, PhD, Assistant Professor, Long Island University-Brooklyn,
NY

Qiushi Wang, PhD, Assistant Professor, Rutgers University-Newark, NJ

“Making Sense of City Manager’s Responses to the 2008 Fiscal Crisis”

Presenter: Kaifeng Yang, Professor, Florida State University, FL

Jonathan B. Justice, PhD, Associate Professor, University of Delaware, DE

“Best Practices for Municipal Bankruptcy”

Presenter: Nathan Roby, MPA Student, University of Delaware, DE

Cimone Philpotts, MPA Student, University of Delaware, DE

“Lessons Learned in Fiscal Sustainability in Local and County Governments”

Presenter: Rich Callahan, Associate Professor, University of San Francisco, CA

Mark Pisano, MA, Co-Chair Committee on Fiscal Sustainability and Sr.
Fellow, USC, Center on Governance, CA

Panel 3: Social Justice in the Era of Fiscal Crisis and Efficiency

Moderator: Gedeon Mudacumura, PhD, Associate Professor, Cheyney University of Pennsylvania, PA

“Fiscal Crisis in Marginalized Communities : Socio-Economic Impacts”

Presenter: Gail Brooks, PhD, Independent Consultant

"Teaching Poverty: Conveying Structural Inequality through Critical Pedagogy in an HBCU Classroom"

Presenter: Lynn Green, PhD, Assistant Professor, Cheyney University of Pennsylvania, PA

“Holistic Sustainable Strategies to Rebuilding Marginalized Communities”

Presenter: Gedeon Mudacumura, PhD, Associate Professor, Cheyney University Of Pennsylvania, PA

“Sustainability of Social Welfare Policies in the Era of Self-Sufficiency”

Presenter: Kristie Roberts, PhD, Assistant Professor, Troy University, AL
Jody Fields, PhD, University of Arkansas. Little Rock, AR

“Redefining Social Welfare - Preserving Equality and Fairness In A Time of Great Income disparity”

Presenter: Ana Maria Sanchez, Doctoral Student, University of Massachusetts Boston, MA

Panel 4: Challenges of Human Resource Management and Training II

Moderator/Presenter: Eugene J. Monaco, Public Service Professor, State University of New York at Albany, NY

“The Technology Training Challenge: How to Improve E-Learning Course Design with Usability Testing”

Presenter: Eugene J. Monaco, Public Service Professor, State University of New York at Albany, NY

“The Education of Budget Officers”

Presenter: Edward Anthony Lehan, Independent Consultant

“Employment in a Time of Change: Marketing Your Cross Cutting Skills”

Presenter: Ann Hess Braga. Compliance Officer, City of Boston Office of Human Resources, Boston, MA

“Estimating the Employability Effects of Job Training Programs for Unemployed”

Presenter: Chulyoung Roh, PhD, Associate Professor, City University of New York, NY
Kwangho Jung, Associate Professor, Seoul National University, Seoul, South Korea
Myung Jae Moon, Underwood Distinguished Professor, Yonsei

University, Seoul, South Korea

**“Exploring Causal Linkages between Intrinsic and Extrinsic Motivation Factors:
Evidence from the Korean Labor Panel Data (2000 – 2009) Analysis”**

Presenter: Chul-Young Roh, PhD, Associate Professor, City University of New York,
NY

Kwangho Jung, Associate Professor, Seoul National University, Seoul,
South Korea

Myung Jae Moon Underwood Distinguished Professor, Yonsei University,
Seoul, South Korea

Panel 5: Challenges in Public Management

Moderator: Katie Baird, PhD, Associate Professor, University of Washington
Tacoma, WA

**“The Clash between Logical-Positivism and Ethics in Management: The Case of the
2008 Subprime Crisis”**

Presenter: Claude Joseph, Doctoral Student, The New School, NY

“New Public Management and Politicization: Senior Civil Servants in Malaysia”

Presenter: Ahmad Faiz Yaakob, Doctoral Candidate, MARA University of
Technology, Dungun, Malaysia

Asri Salleh, MA, MARA University of Technology, Terengganu, Malaysia

Kartini Aboo Talib, PhD, Sr. Research Fellow, National University of
Malaysia, Bangi, Malaysia

Ahmad Nidzamuddin Sulaiman, Sr. Research Fellow, National University
Of Malaysia, Bangi, Malaysia

“Higher Education, Shared Governance, and the Collective Action Problem”

Presenter: Katie Baird, PhD, Associate Professor, University of Washington Tacoma,
WA

Zoe Barsness, PhD, Associate Professor, University of Washington,
Tacoma, WA

Jill Purdy, PhD, Associate Professor, University of Washington Tacoma,
WA

“Urban Food Policy: Exploring Small-Scale City Gardens for Local Food Production”

Presenter: Bessie DiDomenica, MBA, Doctoral Candidate, Walden University, MN

Dinner Reception & Best Student Award

Time: 5:45-8 pm. Location: Ballroom

Sponsor: Suffolk University

Saturday, November 3rd, 2012

Concurrent Session 4: 9:00am-10:30 am

Panel 1: Community Health Performance and Equity: Meeting the Need Amid Turmoil and Fiscal Austerity

Moderator: Hillary Knepper, PhD, Assistant Professor, Pace University, NY

“Implementing ACA: The Role of Public Administrators and Nurse Practitioners in Reforming State Regulatory Policy”

Presenter: Andréa Sonenberg, Assistant Professor, Pace University, NY

Hillary Knepper, PhD, Assistant Professor, Pace University, NY

Joyce Pulcini, PhD, Professor, George Washington University, NW

“Broadening the Health Care Conversation: Public Administration and Emergency Medical Services”

Presenter: Alexander C. Henderson, PhD, Assistant Professor, Long Island University Post, NY

“The Impact of Financial Constraints on Health Care Safety-Nets: Considering County Government Influences and Performance”

Presenter: Hillary J. Knepper, Ph.D, Assistant Professor, Pace University, NY

Helisse Levine, PhD, Assistant Professor, Long Island University Brooklyn, NY

“Street-level Bureaucrats: A Comparative Research on Home Health Aides with Dissimilar Cultures”

Presenter: Minerva Cruz, Ph.D., Assistant Professor, Kentucky State University, Frankfort, KY

Panel 2: Improving Public Sector Performance

Moderator: Amy Smith, PhD, Assistant Professor, University of Massachusetts Boston, MA

“A community of practice in performance measurement: The case of New England StatNet”

Presenter: Amy Smith, PhD, Assistant Professor, University of Massachusetts Boston, MA

Michael Ward, Director of Municipal Services Collins Center for Public Management, University of Massachusetts Boston, MA

Amy Dain, StatNet Coordinator Collins Center for Public Management,

University of Massachusetts Boston, MA

“A Global Perspective of Sanitation Management and Performance Measurement”

Presenter: Tony Carrizales, PhD, Associate Professor, Marist College, NY

Jay Bainbridge, PhD, Assistant Professor, Marist College, NY

“Development of The Performance Management Program in The Office of Intelligence and Analysis in The Department of Homeland Security”

Presenter: John C. Peery, Management and Program Analyst, Office of Intelligence & Analysis, DHS

“A Relationship between Accountability and Performance from the perspective of Accountability management”

Presenter: Kwangseon Hwang, Doctoral Student, Virginia Tech, VA

Seunghea Jo, Doctoral Student, Virginia Tech, VA

Panel 3: Information Technology Innovation in the Public Sector II

Moderator: Robert Zarnetske, Regional Administrator for New England, U.S. General Services Administration, Boston, MA

“State Government Utilization of Mobile Device Applications”

Presenter: Rachel Linstead Goldsmith, MPA Student, University of Delaware, DE

“Social Media Strategies in Federal Agencies and Department”

Presenter: James D. Harder, [title], Virginia Tech, VA

“Teleconferencing in Government”

Presenter: Wendy Ginsberg, PhD, Congressional Research Service, Washington, DC

Jacob Strauss, CRS analyst, Washington, DC

Jaclyn Petruzzelli, Master’s Candidate, College of William and Mary, VA

“Municipal Websites: Linking Democratic Theory and Citizen Participation”

Presenter: Lamar Vernon Bennett, Assistant Professor of Public Administration
Long Island University-Brooklyn, NY

Aroon Manoharan, Assistant Professor of Public Administration
Kent State University, OH

Panel 4: Challenges of Human Resource Management and Training III

Moderator:

“Collective bargaining restrictions impact on agency performance – the case of Wisconsin”

Presenter: Todd Jordan, PhD Candidate, University of Texas at Dallas, TX

“Balancing Work and Family: How Does Family Responsibilities Discrimination Affect Career Advancement?”

Presenter: Lauren Bock Mullins, PhD, Assistant Professor, Long Island University, NY

“Is There Relationship Between Organizational Commitment and Emotional Labor?”

Presenter: Najwa Mordhah, Doctoral Student, Old Dominion University, VA

“Differences in Job Satisfaction Between Public and Private Organizations: Evidences from the Korean Labor Panel Data”

Presenter: Jae Wan Lee, Seoul National University, Seoul, South Korea

Kwangho Jung, Associate Professor, Seoul National University, Seoul, South Korea

Myung Jae Moon, Underwood Distinguished Professor, Yonsei University, Seoul, South Korea

Panel 5: Influence of Politics and Institution on Public Administration

Moderator: John Rouse, Professor, Ball State University, Muncie, IN

“A Shift In Federal Policy Regulating The Automobile Industry: A Perspective Through The Advocacy Coalition Framework.”

Presenter: John R. Lombard, Associate Professor, Old Dominion University, VA

Luisa Diaz-Kope, Doctoral Student, Old Dominion University, VA

Katrina Miller-Stevens, Assistant Professor, Old Dominion University, VA

“Pay to Play: Understanding Tools to Curb Undue Influence In Government Contracting”

Presenter: Daniel Bromberg, PhD, Assistant Professor, University of New Hampshire, NH

Deborah Spigner, PhD, Rutgers-Newark, NJ

Roger Hartley, PhD, Associate Professor, Western Carolina University, NC

“Pale Shades of Green—Environmental Interest Groups and Their Efforts to Improve Environmental Policy in Delaware”

Presenter: David Carter, Center for Community Research and Service, University Of Delaware, DE

“Supreme Court’s Judgment and Its Effectiveness: The Case of Zelman v. Simmons-Harris and School Vouchers Policy”

Presenter: Ching-Mei Lin, Doctoral Student, University of Massachusetts Boston, MA

“Political and Institutional Determinants of U.S. States Bond Yields During The 2008 Crisis”

Presenter: Souman Hong, Doctoral Candidate, Harvard University, MA

Daniel Nadler, Doctoral Candidate, Harvard University, MA

Poster Session: 10:45am-2:15 pm. Location: TBD

Concurrent Session 5: 10:45am-12:15pm.

Panel 1: Civil Society and Government in a Technological Society

Moderator: John McNutt, PhD, Professor, University of Delaware, DE

“Comparing Social Media Strategies of Lawmakers and State-Level Advocacy Groups”

Presenter: John McNutt, PhD, Professor, University of Delaware, DE

Katherine Boland, Rowan University, NJ

“Understanding Web 2.0 Use In The Human Services: Understanding How Human Service Organizations Engage In Electronic Advocacy Strategies to Impact Social Change ”

Presenter: Lauri Goldkind, PhD, Assistant Professor, Fordham University, NY

“Social Media and the Top 25 Municipal Police Departments: Current Use and Future Prospects for Gov 2.0”

Presenter: MariGlynn Collins, PhD, Assistant Professor, University of Baltimore, MD

Lori Brainard, PhD, Associate Professor, George Washington University,
DC

“The University of Massachusetts (Boston)/Americorp VISTA Technology Assistance Program: A Case Study”

Presenter: Karen Zgoda, Doctoral Student, Boston College, MA

Panel 2: The Virtual Museum of Public Service – Recognizing and Representing the Achievements and Sacrifices of Public Servants

Moderator: Marc Holzer, Dean, SPAA, Rutgers-Newark, NJ

Panel 3: Structuring Public Service – Consolidation, Acquisition, Privatization and Restructuring

Moderator: Erika Pilver, Professor, Westfield State University. Westfield, MA

“Questions of Consolidation in Government – Factors to Consider”

Presenter: Jessica Nierenberg, Senior Analyst, U.S. Government Accountability
Office

“Policy Impact of Privatization of Korea Telecom (KT)—Measuring the Efficiency Using Data Envelopment Analysis (DEA)”

Presenter: Seyeon Hwang, Doctoral Student, University of Pittsburgh, PA

“Functional and Organizational Structure of Government—Focused on Korean Government Reorganization in 2008”

Presenter: MyoungJin Lee, PhD, Yonsei University, South Korea

M. Jae Moon, PhD, Professor, Yonsei University, South Korea

“Challenges of Acquisition in Federal Government”

Presenter: Penny Berrier, Assistant Director, U.S. Government Accountability Office

Panel 4: Challenges of Disaster and Emergency Management and Lessons Learned

Moderator: William Lester, Associate Professor, Jacksonville State University, Jacksonville, AL

“Critical Factors of Effective Flood Management—And A Case Study on the Flooding in Vermont after Hurricane Irene”

Presenter: Lien D. To, MSPA, University of Massachusetts Boston, MA

“‘Trust me...Listen to me...ONLY me...’ - Political Representation of Public Agents in Large Scale Emergency Response Thailand Flood 2011”

Presenter: Jungwon Yeo, Doctoral Candidate, University of Pittsburgh, PA

“Leadership, Collaboration, and Systems: Setting the Stage for Overcoming Large and Wicked Problems”

Presenter: William Lester, Associate Professor, Jacksonville State University, Jacksonville, AL.

“Preparation and Mitigation for Large Scale Disasters: Lessons Related to Poverty Alleviation”

Presenter: Jeanne-Marie Col, Associate Professor of Public Administration and Emergency Management, CUNY-John Jay College of Criminal Justice

Panel 5: Immigration and Diversity

Moderator: Christine T. Brenner, PhD, Associate Professor, University of Massachusetts Boston, MA

Presenter: Christine T. Brenner, PhD, Associate Professor, University of Massachusetts, Boston, MA

Presenter: Westy Egmont, Professor, Boston College, MA

Presenter: Ron Marlow, Assistant Secretary for Access and Opportunity, State of Massachusetts, Boston, MA

Plenary Session Luncheon 2: 12:30-1:45pm

NECoPA Business Meeting: 1:45-2:15pm

Concurrent Session 6: 2:30pm-4:00pm.

Panel 1: Sustainable Community and Economic Development

Moderator: Carrie Blanchard, Assistant Professor, Appalachian University, Boone, NC

“A House Divided Cannot Stand: Capacity Building in Community Based Development Organizations (CBOs)”

Presenter: Sean Nathaniel Wright, Doctoral Student, University of Louisville

“Sustainability Initiative within Hampton Roads Municipalities”

Presenter: Bryan Witt, MPA, Senior Project Coordinator, Department of Development,
City of Newport News, Virginia

William M. Leavitt, PhD, Associate Professor, Old Dominion University, VA

“The ‘What For’ of Local Economic Development”

Presenter: Carrie Blanchard, Assistant Professor, Appalachian University, Boone, NC

“Alternative Directions in Community, Local, and Regional Economic Development: Searching for Impact”

Presenter: Roland V. Anglin, PhD, Associate Professor, Rutgers University, the
State University of New Jersey, NJ

Akira Drake, Doctoral Student, Rutgers University, the State University of New
Jersey, NJ

Kate Davidoff, Doctoral Student, Rutgers University, the State University of New
Jersey, NJ

Panel 2: Disability, Access and Diversity

Moderator: Gary Kirk, PhD, Virginia Tech, VA

“Perception and Accommodation of Citizens with Disabilities”

Presenter: Gary Kirk, PhD, Virginia Tech, VA

Karen Michalski-Karney, Blue Ridge Independent Living Center, VA

“The Underutilization of Support Networks for the Developmentally Disabled in the Latino Community of Greater Worcester ”

Presenter: Heather Goodale, MPA, Clark University, MA

Eve Dolkart, MPA, Clark University, MA

Catherine Mumbi, MPA, Clark University, MA

“Changing Diversity Values and Challenges for Representative Bureaucracy”

Presenter: Nicole Rishel, Doctoral Student, Virginia Tech, VA

[TBD]

Presenter: Ron Marlow, Assistant Secretary for Access and Opportunity, State of
Massachusetts, Boston, MA

Panel 3: Challenges of Contracting-Out Government Services

Moderator: Mary Gardill, Division of Capital Asset Management, State of Massachusetts,
Boston, MA

“Challenges of Contracting Out – An Oversight Perspective”

Presenter: Neil Cohen, Deputy Inspector General, Massachusetts Office of the
Inspector General

Mark Till, Analyst, Massachusetts Office of the Inspector General

“Challenges of Contracting Out in Public Institutions: The Korean Experience”

Presenter: Hanjun Park, PhD, Korean Institute of Public Finance, Seoul, South
Korea

Kyungsun Heo, PhD, Korean Institute of Public Finance, Seoul, South
Korea

“Contract Management and the High Risk List: Congressional Oversight and the High Risk List of the Governmental Accountability Office”

Presenter: Harold C. Moeller, MPA, JD, Contract Administrator, University of
Medicine and Dentistry of New Jersey, NJ

“Best Value Legislation Leads to High Performance and Increased Accountability”

Presenter: Jake Smithwick, Doctoral Student, Arizona State University, AZ

Kenn Sullivan, PhD, Associate Professor, Arizona State University, AZ

Panel 4: Structure, Capacity, and Public Service Provision

Moderator: Dalw Soboda, Faculty, Walden University, MN

**“State Constitutional Design of the Lieutenant Governorship: Gubernatorial Ally or
Foe?”**

Presenter: Michael Stewart Keeney, PhD, Presidential Management Fellow
Washington, DC

**“Research and Planning Units: An Instrument for Innovation in the 21st Century Police
Organization”**

Presenter: Brenda J. Bond, PhD, Assistant Professor, Suffolk University, MA

Kathryn Gabriele, MPA Student, Suffolk University, MA

“Local Government Services to Citizens: A Comparison of Needs vs. Wants”

Presenter: Dina M. Krois, PhD, Kaplan University, MD

John H. Parham, PhD, South University, GA

**“Milton VT: A Case Study in Challenges Facing Small Municipalities in Data Collection
and Performance Measurement”**

Presenter: Tony Mazzucco, MPA, Management Intern, Town of Milton, VT

Panel 5: The Role of Public Sector in Arts and Culture

Moderator: Hsin-Ching Wu, Doctoral Student, University of Massachusetts Boston, MA

“The Art of Nation Branding: The Role of Government in Promoting the Arts, Culture and Nation Branding”

Presenter: Hsin-Ching Wu, Doctoral Student, University of Massachusetts Boston,
MA

Michael J. Ahn, PhD, Assistant Professor, University of Massachusetts
Boston, MA

“Organizing the Arts at the State Level: How Agency Structure Effects States’ Arts Funding”

Presenter: Katherine Preston Keeney, Doctoral Student, Virginia Polytechnic and
State University, VA

Michael Stewart Keeney, PhD, Presidential Management Fellow,
Washington, DC